



BUDGET BILLING

About Budget Billing:

The City of Geneseo offers budget billing for our customers ease in paying their utility bill. Budget billing is not a discount program; it offers no savings or lower rates. The total annual cost for utilities remains the same, but customers have the convenience of a more predictable bill each month. Participation in the program is free and offered to all customers who have had service with the City of Geneseo for at least 6 months.

How Budget Billing is Calculated:

If customers have an established City of Geneseo utility usage history, the usage and cost over the previous 12 months is divided by 12 (unless it is a new account, then this is taken over 6 months). An average monthly cost is the determined by multiplying that amount by a factor that takes into account projected utility prices.

Review of Budget Billing Amounts:

Once enrolled in Budget Billing, your account will be reviewed semi-annually. The budget bill amount may stay the same each time, or may change 2 times a year.

During the review process, we recalculate your average monthly cost, take projected costs into consideration and factor in your budget balance- the difference between the amount billed and the cost of usage.

Discontinuance of Budget Billing:

The customer may discontinue Budget Billing at any time by submitting a written notice. Any existing credit will be refunded to the customer's active account immediately and will be due in full with the next bill. The City of Geneseo may terminate Budget Billing should the account become past due and proceed with collection actions.

Final Billing:

When service is terminated, the entire outstanding amount for actual usage is due and payable on the final bill. Customers are responsible for usage regardless if it exceeds the amount billed through Budget Billing. Any credit balance owed to the customer shall be first credited against the final bill and any remaining credit will be refunded to the customer.

Signing Up:

My signature below attests that I am the account holder or duly authorized agent for the account holder. I have read and understand the above Terms and Conditions of the Budget Bill. I hereby request to pay for utility service pursuant to the Budget Billing Program. I understand that this election to participate in the Budget Billing program remains in effect until I give the City of Geneseo written notification that I wish to cancel my participation in the program, or I am terminated from the program by the City of Geneseo.

Effective January 1, 2017- you will no longer be able to use your budget billing credit to pay your bill

Printed Name: _____ Service Address: _____ Signature: _____ Date: _____	FOR OFFICE USE ONLY Account #: _____ Budget Bill Amount: _____
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