

GENESEO MUNICIPAL UTILITIES

Electric, Water & Sewer, & Public Works Departments
115 S Oakwood Ave, Geneseo, IL 61254 (309) 944-8254 Fax (309)944-6419

APPLICATION FOR RESIDENTIAL SERVICE

WEBSITE FOR ONLINE PAYMENT & OTHER INFO: www.cityofgeneseo.com

Applicant _____ Spouse/
CoApplicant _____

Address _____

Date of Service _____ Phone# _____

Name/Address of Owner: _____

Have you ever been served by Geneseo Municipal Utilities before? _____

If yes, what address were you served at? _____

EMPLOYMENT/OCCUPATION _____

Identification: DL# _____ DL# _____

Remarks: _____

Email Address: _____

The undersigned "Customer" makes application with Geneseo Municipal Utilities for Electric, Water/Sewer, & Trash service to be supplied at the location described and at any other location hereafter served by the Company at the customer's request. The customer shall pay promptly at the applicable rate for any service provided under this application. The customer shall be subject to all rules and regulations of the Company, and may be subject to discontinuance of service for violation of said rules and regulations.

The Company's authorized agents shall have access at all reasonable times to the premises where service is being furnished for the purpose of reading meters, examining, repairing, or removing the Company's equipment or disconnecting the service if the customer is delinquent in the payment of electric and/or water and sewer bills rendered, or to prevent fraud, or abuse, and the customer shall be responsible for any loss or damage to the Company's property, due to negligence, while the same is in the premises or custody of the customer.

Payment of meter deposit is due on the date service is to be connected in applicants name. Additional meter deposits may be requested by the Company if customer is continually delinquent.

NOTICE: OBTAINING SERVICE UNDER A NAME OTHER THAN A LEGAL NAME WILL CONSTITUTE FRAUD AND WILL RESULT IN TERMINATION OF SERVICE AND POSSIBLE CRIMINAL CHARGES. IF YOU ARE UNDER 18 YEARS OF AGE, A CO-APPLICANT, OF LEGAL AGE, MUST APPLY AND SIGN THIS APPLICATION

Date: _____ Applicant's Signature _____

Date: _____ CoApplicant's Signature _____

*New services and/or new customers at properties may require an inspection of all electric, water, and/or sewer connections.

Application Taken by: _____	Date: _____
Meter Deposit Required: _____	Date Paid: _____
*Utility Inspection Required: Yes _____ No _____	Trash Cart _____ 95 _____ 65
Services: EL _____ WA _____ SW _____ WO _____	Service Order# _____
Initial (Codes Received) _____	Recycle Cart _____ 95 _____ 65

SERVICE AND BILLING

§ 52.15 APPLICATION FOR SERVICE.

An application for initial electric or water service must be done in person at the Municipal Utilities Office, 115 S. Oakwood Avenue. Service shall be disconnected for lack of an application.

(Prior Code, § 6-6-1) (Ord. 1936, passed 4-14-2009)

§ 52.16 DEPOSIT REQUIRED.

(A) *Residential.* A deposit for electric service and a deposit for water and sewer service shall be paid by a person requesting service at a particular address in the city. The amount of each such deposit shall be such amount as set by the utility payment policy then in force and effect at the time of the request. The deposit is required of all persons requesting service within the city. In addition, a such deposits shall be required for all persons who currently receive utility service from the city and who fall into one of the following categories:

- (1) Have failed to pay a final utility bill at a prior address;
- (2) Have tendered payment of a utility bill that has been dishonored or rejected for insufficient funds; or
- (3) Have had a notice of shut-off physically delivered to the property receiving service one or more times within the prior 12 months. The deposit shall be paid in accordance with the utility payment policy then in force and effect.

(B) *Commercial.*

(1) A deposit for electric service and a deposit for water and sewer service shall be paid by all commercial or industrial customers making an initial request for service from the city. The amount of the deposit shall be such amount as set by the Utility Payment Policy then in force and effect at the time of the request. The deposit is required from all commercial and industrial customers and all deposit requirements must be fulfilled within 120 days of commencing service.

(2) A deposit shall be required for all commercial customers that began receiving service after December 31, 2013 and who have not made a deposit with the city. The amount of the deposit shall be such amount as set by the utility payment policy then in force and effect at the time of the request.

(3) A deposit shall be required from any commercial customers that began receiving service prior to January 1, 2014 that fall into one of the following categories:

- (a) Have failed to pay a final utility bill at a prior address;
- (b) Have delivered bad checks in payment of utility bills; or
- (c) Have had a notice of shut-off physically delivered to the property receiving service. The amount of the deposit shall be such amount as set by the utility payment policy then in force and effect at the time of the request.

(C) *Deposits.* All deposits provided for in this section shall be deposited in interest-bearing accounts in accordance with city investment policies. Refunds and adjustments to commercial deposits shall be made as per the utility payment policy then in force and effect at the time of the request.

(D) Representatives of the Municipal Utilities reserve the right to investigate all requests for initial and reconnected service and shall require a deposit as allowed in this subchapter.

(Prior Code, § 6-6-2) (Ord. 1936, passed 4-14-2009; Ord. O-14-122, passed 11-11-2014; Ord. O-01-01, passed 2-14-2017; Ord. O-17-31, passed 12-12-2017)

§ 52.17 DISCONTINUATION OF SERVICE; NOTICE.

Electric and water service shall be terminated if any of the following conditions occur:

- (A) A customer fails to pay a deposit when required under the provisions of this subchapter;
- (B) A customer fails to pay for past services more than eight days in arrears;
- (C) A deferred payment arrangement cannot be reached with the customer and owner, or the customer does not adhere to the deferred payment arrangement;
- (D) Nonpayment for unmetered electric or water service;
- (E) Failure, after written notice has been delivered mailed to the customer's address in which a non-operating or faulty meter is located, to permit the city physical access to install a replacement meter or to repair a meter;
- (F) User's property has been determined unsafe by any of the city's inspectors or the City Fire Chief;
- (G) A customer obtains electric or water service by fraudulent means or submitted an application which contained misrepresentation, falsifications, or material omission of requested information of the applicant; or
- (H) Wherein any connection in violation of the provisions of this subchapter is known to exist.

(Prior Code, § 6-6-3) (Ord. 1936, passed 4-14-2009; Ord. O-14-122, passed 11-11-2014; Ord. O-17-03, passed 1-10-2017; Ord. O-17-31, passed 12-12-2017; Ord. O-18-05, passed 6-12-2018)

§ 52.18 PROCESSING FEE.

A processing fee for disconnection of service shall be charged when an account reaches shut-off status as defined in the utility payment policy and in such amounts as provided therein.

(Prior Code, § 6-6-4) (Ord. 1936, passed 4-14-2009; Ord. O-17-31, passed 12-12-2017)

§ 52.26 PLACEMENT OF LIEN FOR FAILURE TO PAY BILLS.

Whenever a bill for public utility service charges remains unpaid after the due date, the City Administrator shall cause a statement of lien claims to be filed with the County Recorder of Deeds. The statement of lien claims shall be filed in accordance with the most current federal and state regulations relating to lien claims.

(Prior Code, § 6-6-13) (Ord. 1936, passed 4-14-2009; Ord. O-17-31, passed 12-12-2017)