

Overview

The City of Geneseo City Hall is located at 115 S Oakwood Avenue and houses City Hall, Police Department, Utility Office and the Chamber of Commerce.

City Council

The City Council is the legislative body of the City of Geneseo. It is comprised of eight members elected by ward with two members from each ward with staggered two year terms. City Council Meetings are held on the 2nd Tuesday of the month. Committee of the Whole Meetings are held on the 4th Tuesday of the month. Both meetings are held in the City Council Chambers at City Hall at 6 PM. If you would like to be on the agenda, please contact City Hall.

Police Department

The Police Department is open 24/7. All emergency calls must go through 911.

Inspections

The City has a Building Inspector, Plumbing Inspector and Electrical Inspector. Permits are required in the City of Geneseo. Contact City Hall for more information.

Public Works

The Public Works Department includes the Street, Water, Wastewater, Park and Cemetery Divisions. The Director of Public Works oversees these divisions.

Parks

The City has two main parks: Richmond Hill Park and City Park. Shelters, pavilions, and gazebos are available for rent. Call City Hall for prices and availability.

Cemetery

The City has two public cemeteries: North Cemetery and Oakwood Cemetery. Cemeteries are open to the public from sunrise to sunset each day. Vehicles are permitted but must stay on roadways at all times. Contact the City for plot information.

Electric Utility

The Electric Utility Department is responsible for the City's electric generation and distribution. The Director of Electrical Operations oversees this department.

CodeRED

The CodeRED Emergency Notification system is utilized by the City. Visit the City website to enroll and receive notifications of local emergencies.

Sirens

Sirens are sounded for severe weather of tornadoes and severe thunderstorms, as well as, local life-threatening events that are non-weather emergencies. The siren will be sounded for 3-5 minutes, resounding for the duration of the threat (every 10-15 minutes is recommended). There is no "all clear" signal from outdoor warning sirens.

Tornadoes - Warning issued by the National Weather Service and/or tornado or funnel cloud reported by a trained spotter.

Severe Thunderstorms - Warning issued by the National Weather Service or report received from a trained spotter that wind is 70 mph or greater and/or golf ball sized hail or larger.

Testing of the sirens occurs the first Tuesday of every month at 10 AM.

Street Lights

If you notice a street light out or going on and off, please call City Hall with detailed location and pole number to have it fixed.

Contacts

Emergency	911
Police Department (Non-Emergency)	309.944.5141
Fire Department (Non-Emergency)	309.944.2121
Power Outages	309.944.3033
Hammond Henry Hospital	309.944.6431
JULIE Locates	811
Henry County	309.937.3578
Geneseo Township	309.944.4128
Geneseo Chamber of Commerce	309.944.2686
Geneseo Park District	309.944.5695
Geneseo School District	309.945.0450
Geneseo High School	309.945.0399
Geneseo Middle School	309.945.0599
Millikin Elementary School	309.945.0475
Northside Elementary School	309.945.0625
Southwest Elementary School	309.945.0699
Nicor Gas	1.888.642.6748
Republic Services	1.800.233.9634
Conrad Disposal Service LLC	309.944.2544
Xpress Bill Pay	1.800.766.2350
Project NOW	309.852.4565
Food Pantry	309.944.3165
Geneseo Communications	309.944.2103
Mediacom	1.800.443.1175



CITY of
GENESEO

Where the *future* grows.

Resident Resources

115 S Oakwood Ave
Geneseo, IL 61254

Office Hours: 8 AM - 4 PM
Monday - Friday

Phone:
309.944.6419

Fax:
309.944.8254

Email:
citygeneseo@cityofgeneseo.com

Website:
www.cityofgeneseo.com

Facebook:
City of Geneseo, Illinois

Police Department Open 24/7

Refuse and Recycling

Refuse is a weekly contracted service through Republic Services and is billed on the utility bill in the refuse service charge. Residents on the North side of Main Street are picked up on Thursdays and residents on the South side of Main Street are picked up on Fridays. Prairie View and Country Manor residents are picked up on Fridays. The refuse toter has a green lid and must be placed curbside by 6 AM.

Recycling is a biweekly contracted service through Republic Services and is billed on the utility bill in the refuse service charge. Residents on the North side of Main Street are picked up on Thursdays and residents on the South side of Main Street are picked up on Fridays. Prairie View and Country Manor residents are picked up on Fridays. The recycling toter has a gray lid and must be placed curbside by 6 AM.

For questions or concerns regarding refuse and/or recycling please contact the City of Geneseo.

Large Item Pick Ups can be scheduled with City Hall. Residents are entitled to one large item pick up per month. Small material and furniture will be picked up as long as one person can load it into the collection vehicle.

Spring and Fall Clean Up are offered to City residents. Please contact City Hall or see the City's Website for details.

E-Waste is offered to City residents. Please contact City Hall or see the City's Website for details.



Yard Waste

Yard Waste can be disposed of in three ways:

- **Stickers** - Stickers must be placed on bundled brush and yard waste Kraft bags and placed at curbside for pick up by Republic Services. Bundled Brush can be no larger than 2' in diameter, 5' in length and not weighing more than 50 pounds. Each bundle or bag requires 1 sticker. Stickers can be purchased at Geneseo City Hall, Farm and Fleet and Fareway.
- **Subscription** - Pay for a toter and yearly subscription through Republic Services by calling them directly at **1.800.233.9634**. Place yard waste in toter with yellow lid and place at curbside for pick up. For questions or concerns regarding yard waste subscriptions, please contact Republic Services.

Republic Services yard waste pick up runs April through November. Residents on the North side of Main Street are picked up on Mondays and residents on the South side of Main Street are picked up on Tuesdays. Toters, bags and/or bundled brush must be at curbside by 6 AM. For questions or concerns regarding yard waste pick up please contact the City of Geneseo.

- **Prairie Park Yard Waste Disposal Site** - Residents can take yard waste to the Prairie Park, located off of Roos Hill Road, for free on specified Saturdays. This is a self service. For open dates and times, see the City Website or contact the City of Geneseo.

Nonbundled brush permits can be obtained by contacting the City of Geneseo.

The Public Works Department will collect Christmas Trees at the curb. Contact City Hall for details.



Utility Service

The City of Geneseo provides electric, water, sewer and refuse services. In order to establish service, an application for service must be completed and returned to the City in person, by email or fax. A deposit and photo identification may be required.

Billing Dates - Monthly utility bills are mailed by the 1st and are due on the 21st of the month. Electric and water readings are taken on the 15th of each month.

Forms of Payment - The City accepts cash, check, money order, debit card and credit card payments. American Express is not accepted.

Xpress Bill Pay - Xpress Bill Pay is offered to all customers and gives the ability to setup paperless billing, view bills online, make payments online and setup automatic payments. You can sign up for Xpress Bill Pay at www.xpressbillpay.com.

ACH Program - Automatic withdrawal payments can be set up through the utility office by completing the ACH enrollment form. All automatic withdrawal payments are deducted on the 20th of each month.

Budget Billing - Budget Billing is available to customers by completing an enrollment form. It is not a discount program but offers a set amount to pay each month.

Drop Boxes - The City has two drop boxes. One drop box is located inside of City Hall next to the front desk window. The other drop box is a white, drive-up box, located in the City Hall Parking Lot.

Payment Arrangements - Payment arrangements may be available for balances owed. Contact the City for eligibility.

Hydrant Flushing

In Spring and Fall, Water Division personnel operate and verify proper operation of all the fire hydrants in the system. Personnel will start flushing by the Iron Removal Plants and work out into the system from the north side of town to the south side. Flushing program is also used to remove deposits and sediment that can accrue in the water mains. Customers may experience some discoloration of their water after the flushing has started. Most of time, this will clear up by running water on the cold side for a few minutes. We do not anticipate any problems but recommend that you refrain from doing white laundry while flushing is being done in your area.